

## EU PRIVACY SUPPLEMENT

Capitalised terms used but not defined in this EU Privacy Supplement have the meaning given to them in the Terms and Conditions at [www.flexibuzz.com](http://www.flexibuzz.com) (**Terms and Conditions**).

This EU Privacy Supplement applies to all End-users within the European Economic Area.

This EU Privacy Supplement should be read in conjunction with the Privacy Policy at [www.flexibuzz.com](http://www.flexibuzz.com) (**Privacy Policy**).

If any part of this EU Privacy Supplement is inconsistent with any term set out in the Privacy Policy, the Terms and Conditions, or any other agreement you may have with FlexiBuzz, the terms of this EU Privacy Supplement will prevail to the extent of the inconsistency.

If you have questions relating this EU Privacy Supplement, you may contact us in accordance with the contact information set out in clause 7 of this EU Privacy Supplement.

### 1. GENERAL

1.1 FlexiBuzz is committed to protecting your privacy and complying with applicable legislation and regulations relating to the protection of data in force from time to time in the European Economic Area, including the General Data Protection Regulation (Regulation (EU) 2016/679) (**Applicable EU Data Protection Legislation**).

1.2 The terms “data controller”, “data subject” and “personal data” in this EU Privacy Supplement shall be given the meaning and interpreted in accordance with Applicable EU Data Protection Legislation.

1.3 For the purposes of Applicable EU Data Protection Legislation, InLoop Pty Ltd (ACN 114 508 771) of Ground Floor, Watermark Building, 5 Victoria Parade, Manly, NSW, 2095 trading as FlexiBuzz (**FlexiBuzz**) is the data controller and will determine how personal data is used and protected.

### 2. COLLECTION AND USE OF PERSONAL DATA

2.1 FlexiBuzz collects and uses personal data for the purposes of providing our services. FlexiBuzz will only capture personal data which is required to perform our services and which may include names and email addresses.

2.2 FlexiBuzz only processes personal data where we have a lawful basis for doing so including where you have given us explicit permission (including through agreeing to our Privacy Policy), where we have a legitimate interest as a business or in order to comply with applicable law.

### 3. RETENTION AND SECURITY OF PERSONAL DATA

3.1 FlexiBuzz will hold personal data for as long as required to provide our services. FlexiBuzz will agree to delete such data where notified to do so by a data subject (except where FlexiBuzz is required to retain such data in accordance with applicable law).

3.2 FlexiBuzz will take all reasonable steps to ensure personal data is secure and protected against authorised access or misuse.

### 4. INTERNATIONAL TRANSFER AND STORAGE OF PERSONAL DATA

4.1 FlexiBuzz is an international organization based in Australia. Accordingly, we will need to use, transfer and store your personal data outside the European Economic Area for the purpose of providing our services to you, including through the use of our third party service providers. FlexiBuzz acknowledges that international transfer of data incurs some risk, and you may contact us (through the contact email below) if you have any questions regarding our international transfer of your data, including locations of the data and the steps we have taken to ensure your data is securely transferred. By using our services and providing your personal data to us, you consent to the transfer and storage of your personal data outside the European Economic Area.

## **5. DATA SUBJECT RIGHTS**

5.1 The data subjects to which personal data relates have certain rights under Applicable EU Data Protection Legislation including: to obtain information about, or (where applicable) withdraw any consent given in relation to, the processing of their personal data; to access and receive a copy of their personal data; to request rectification of their personal data; to request erasure of their personal data; to exercise their right to data portability; and the right not to be subject to automated decision-making. Please note that the right to erasure is not absolute and it may not always be possible to erase personal data on request, including where the personal data must be retained to comply with a legal obligation. In addition, erasure of the personal data requested to fulfil the purposes described in this EU Privacy Supplement, may result in the inability to provide the services (as we may require your personal data to provide the services).

5.2 In case the data subject to whom personal data relate disagrees with the way in which their personal data is being processed, the data subject has the right to object to this processing of personal data and request restriction of the processing. The data subject may also lodge a complaint with the competent data protection supervisory authority in the relevant jurisdiction.

5.3 A data subject may raise any request relating to the processing of personal data with FlexiBuzz at [support@flexibuzz.com](mailto:support@flexibuzz.com).

## **6. CHANGES TO THIS EU PRIVACY SUPPLEMENT**

6.1 FlexiBuzz may update this EU Privacy Supplement from time to time and will ensure that, where appropriate, you are notified of these changes.

## **7. CONTACT INFORMATION**

7.1 FlexiBuzz welcomes your comments regarding this EU Privacy Supplement. If you believe that FlexiBuzz has not adhered to this EU Privacy Supplement, please contact FlexiBuzz at [support@flexibuzz.com](mailto:support@flexibuzz.com). We will respond to your inquiry within a month if not earlier.