FLEXIBUZZ PRIVACY STATEMENT

1. GENERAL

1.1 FlexiBuzz is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Privacy Statement applies to the suite of smartphone apps, computer software and website portal marketed as “FlexiBuzz” (previously known as “Tiqbiz”) (“FlexiBuzz”) and governs data collection and usage. By using FlexiBuzz, you consent to the data practices described in this statement.

1.2 This Privacy Statement, and any terms and definitions in it, should be read in conjunction with the Terms and Conditions of Use at www.flexibuzz.com and available in hardcopy on request. If any part of this Privacy Statement is inconsistent with any term set out in the Terms and Conditions of Use, the terms of this Privacy Statement will prevail to the extent of the inconsistency.

2. COLLECTION OF YOUR PERSONAL, INFORMATION

2.1 FlexiBuzz collects personally identifiable information, such as your e-mail address, name, home or work address, organisation name and address, telephone number or password. FlexiBuzz may also collect anonymous demographic information, which is not unique to you, such as your postcode, age, gender, preferences, interests and favourites.

2.2 There is also information about your computer or hand-held device hardware and software that is automatically collected by or on behalf of FlexiBuzz. This information can include your IP address, browser type, device location, domain names, access times and referring web site addresses. This information is used by FlexiBuzz for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of FlexiBuzz.

2.3 FlexiBuzz encourages you to review the privacy statements of web sites you choose to link to from FlexiBuzz so that you can understand how those web sites collect, use and share your information. FlexiBuzz is not responsible for the privacy statements or other content on web sites outside of FlexiBuzz.

3. USE OF YOUR PERSONAL INFORMATION

3.1 FlexiBuzz collects and uses your personal information to operate FlexiBuzz and deliver the services you have requested. Where the services you have requested are delivered by another party engaged by FlexiBuzz either from Australia or other international locations, FlexiBuzz may provide your details to the other party to allow them to perform the services required, provided that such other party is subject to appropriate confidentiality and security measures.

3.2 FlexiBuzz also uses your personally identifiable information to inform you of other products or services available from FlexiBuzz and its affiliates. FlexiBuzz may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

3.3 FlexiBuzz will otherwise disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the
law or comply with legal process served on FlexiBuzz or the site; (b) protect and defend the rights or property of FlexiBuzz; and, (c) act under exigent circumstances to protect the personal safety of users of FlexiBuzz, or the public.

4. USE OF COOKIES

4.1 FlexiBuzz uses "cookies" as part of the normal operation of the site and the site may not work if your browser has cookies disabled. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

4.2 You have the ability to accept or decline cookies. If you choose to decline cookies, you may not be able use the FlexiBuzz services.

5. SECURITY OF YOUR PERSONAL INFORMATION

5.1 FlexiBuzz secures your personal information from unauthorised access, use or disclosure. FlexiBuzz secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other web sites, it is protected through the use of the 128-bit Secure Socket Layer (SSL) protocol.

6. CHANGES TO THIS STATEMENT

6.1 FlexiBuzz will occasionally update this Privacy Statement to reflect school and community feedback. FlexiBuzz encourages you to periodically review this Privacy Statement to be informed of how FlexiBuzz is protecting your information.

7. CONTACT INFORMATION

7.1 FlexiBuzz welcomes your comments regarding this Privacy Statement. If you believe that FlexiBuzz has not adhered to this Privacy Statement, please contact FlexiBuzz at support@flexibuzz.com. We will use commercially reasonable efforts to promptly determine and remedy the problem.